

HEALTH, SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE -1ST DECEMBER 2015

SUBJECT:ROTA VISITS BY MEMBERS TO SOCIAL SERVICES
ESTABLISHMENTS: 1ST APRIL 2015 – 30TH SEPTEMBER 2015

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

1.1 To provide the Scrutiny Committee with information on rota visits by Members to Social Services establishments between 1st April 2015 – 30th September 2015.

2. SUMMARY

- 2.1 The report provides details of the establishments visited for the period 1st April 2015 30th September 2015 but for comparison purposes table 1 also includes the visits for the previous six months.
- 2.2 At its meeting on the 9th September 2014 Members endorsed the recommendation to reduce the frequency of rota visits to internal CCBC residential establishments to six monthly.

TABLE 1

	October 2014 – March 2015		April 2015 – September 2015	
Total numbers of Members presently on rota and required to visit within 6 monthly period	12	100%	11	100%
Total number of establishments to be visited during 6 monthly period	25	100%	24	100%
Total number of Members who completed visits	6	50%	5	45%
Total number of establishments visited	11	44%	11	46%

3. LINKS TO STRATEGY

3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and service users.

4. THE REPORT

4.1 <u>TABLE 1: Members Visits during 1st April 15 – 30th September 15</u>

Establishment	Visited By	Date of Visit	Report	Reply Sent
			Received	
Ty Iscoed Residential Home				
for Older People				
Springfield Community Resource Centre				
Brooklands Resource Base				
Oaklands Day Centre	Cllr Judith Pritchard	03.09.15	08.09.15	14.09.15
Markham Resource Centre	Cllr Phyllis Griffiths	22.09.15	28.09.15	19.10.15
Ebenezer Resource Centre	Cllr Phyllis Griffiths	23.09.15	28.09.15	09.10.15
Energlyn Resource Base	Cllr Alan Higgs	25.09.15	25.09.15	20.10.15
Brodawel Resource Centre	Cllr Alan Higgs	25.09.15	25.09.15	19.10.15
Beatrice Webb Residential Home for the Older People				
Brondeg Day Centre				
Montclaire Residential Respite Care				
Blackwood Resource Centre				
Ty Gwilym Residential Respite Care				
Min-Y-Mynydd Resource Centre	Cllr Judith Pritchard	03.09.15	08.09.15	14.09.15
Ty Ni Childrens Home	Cllr Alan Angel	03.07.15	07.07.15	22.07.15
Castle View Residential Home for Older People	Cllr Alan Angel	02.07.15	07.07.15	23.07.15
Ty Clyd Residential Home for Older People	Cllr Judith Pritchard	01.09.15	02.09.15	10.09.15
Gwerin Resource Base	Cllr Judith Pritchard	03.09.15	08.09.15	14.09.15
14 Graig Road				
Ystrad Mynach Resource Base	Cllr Colin Gordon	18.09.15	28.09.15	09.10.15
Twyn Carn Day Centre				
Sirhowy Crafts				
Blackberry Catering				
Pont Woodcraft				

- 4.2 The following is a sample of comments made by Members for the visits undertaken:-
 - 4.2.1 One Member commented "a very warm welcome. A well placed building away from houses. Very quiet and peaceful. Well run by staff".
 - 4.2.2 Another Member commented "Overall everyone's very happy with food and activities. Could do with some raised flower bed for outside activity". The Facilities Team will contact the Manager of the home.
 - 4.2.3 One Member observed that access arrangements are not satisfactory automatic door not automatic in the rain. Rain collects on sun roof and drenches clients, carers and staff. Also waiting for shed to be delivered. The Facilities Team have advised that the building issues are currently being looked into by ABHB as part of their regular meetings with them and that the shed base is imminent and is anticipated being complete and useable by the end of the month.
 - 4.2.4 One Member commented "pleasant calm atmosphere. Residents happy but would appreciate more activities. Assessment Unit seems successful should this be rolled out to other homes". The Service Manager advised whilst activities are encouraged, promoted and delivered to residents individually and in smaller groups of people as a result of learning regarding Dementia Care Matters, the larger group activities have reduced. This is working well however several residents occasionally miss the larger activities. The Managers will continually look at what group activities residents would like.
 - 4.2.5 One Member observed "very welcoming and homely. Internal snagging issues of shower leak outstanding and external hedging needs trimming". The Facilities Team have advised that both these issues have now been resolved.
 - 4.2.6 One Member commented "a warm response to my visit and welcome. Only really big issue is the garden and pathway. I've taken photos of the state of the paint work, a request for colours to be used not white and projects for the garden to be introduced. Painting is requested to the outside trestle". The Facilities Team have advised that works are well underway for the pathways. The tender for the car park has been returned and it is estimated the works will be underway by early November. The Facilities Team will visit regarding external painting to determine what may be required.

5. EQUALITIES IMPLICATIONS

5.1 This report is for information purposes only so the Council's Equalities Impact Assessment (EqIA) process does not need to be applied.

6. FINANCIAL IMPLICATIONS

6.1 There are no financial implications arising from this report.

7. PERSONNEL IMPLICATIONS

7.1 There are no personnel implications.

8. CONSULTATIONS

8.1 There are no consultation responses that have not been reflected in this report.

9. **RECOMMENDATIONS**

- 9.1 Members are asked to prioritise visits to those establishments that have not received a visit in the last 6 months.
- 9.2 Members are requested to consider completing their scheduled rota visits as soon as the relevant documentation of scheduled visits for the six month period has been received.

10. REASONS FOR THE RECOMMENDATIONS

10.1 To provide Members with an update on their work in visiting Social Services establishments.

11. STATUTORY POWER

- 11.1 None.
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- Jo Williams, Assistant Director Adult Services Gareth Jenkins, Assistant Director Children's Services Sue Wright, Service Manager, Provider Services